

vInnovate Technologies Inc.

Presents

versaChat-AI

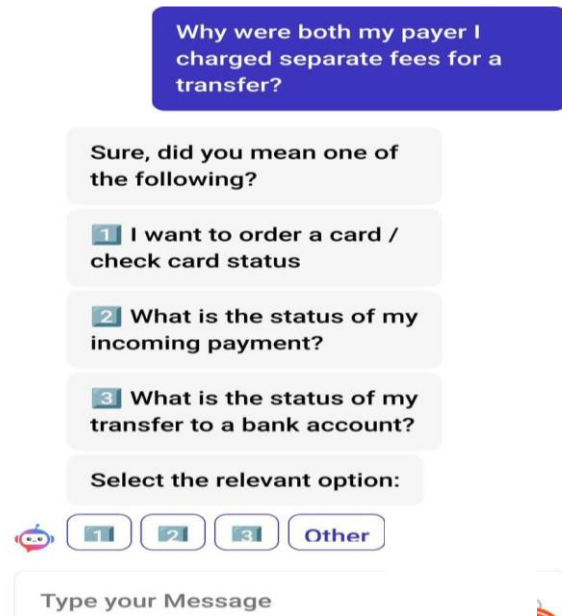
Your Versatile Digital Assistant

*A Revolution in Client Support and
Business Process Management*



Most chatbots work on the principle of asking you to choose from a fixed set of options in an attempt to guide you to the information you are looking for.

You know the kind of thing ... this from my contact with the Chatbot of a currency transfer company recently :-



Why were both my payer I charged separate fees for a transfer?

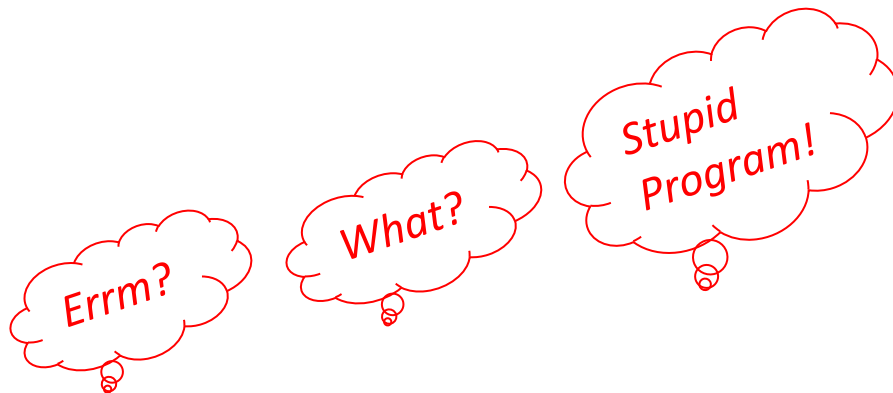
Sure, did you mean one of the following?

- 1 I want to order a card / check card status
- 2 What is the status of my incoming payment?
- 3 What is the status of my transfer to a bank account?

Select the relevant option:

1 2 3 Other

Type your Message



That is such old technology – there were programs available in the 1980s which could do that! It leaves you thinking: “I want to speak to a real person!”

At vlnnovate Technologies we are pushing the frontiers of Artificial Intelligence with the development of AI Digital Assistants

versaChat-AI is different

The difference is AI (Artificial Intelligence)

- AI ChatBots are one of many tools which can bring Digital Transformation to your Organisation. They are a true 'Digital Assistant' which will help you become more responsive to your customers' needs, as well as helping achieve Business Process Automation for day-to-day repetitive tasks; saving on the cost and time of servicing these requests.
- As the digital transformation of the Organisation takes place, a Digital Assistant may play a valuable role serving clients anytime, anywhere without the need to make a phone call or wait in a queue for the agent to accept the call in the call centre.
- Some mundane, repetitive tasks can be automatically handled without any human intervention. This serves as win-win for both customers and organization, reducing the load on their human resources as well as saving cost.
- Customers can also connect with the organisation through versaChat-AI on their website or via OmniChannel interfaces such as WhatsApp, Telegram, Messenger, Skype, etc. supported by the organisation.

What applications are there for *versaChat-AI* ?

Applications for the **versaChat-AI** 'Digital Assistant' are almost infinite, but the types of situations we envisage include:-

- 'Content' support for specific industries (eg: in schools to support pupils' learning)
- Dynamic 'Help' systems for applications and processes
- User-focussed and directed training

Our approach to exploring and exploiting the potential of this technology is to develop turn-key applications as exemplars, whilst at the same time offering 'bespoke' solutions through our consultancy services, which may or may not also result in further developed products.

The market sectors for this technology are endless

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|----------------|---------------------------|-------------|--------------------|
| ✓ Retail | ✓ Travel and hospitality: | ✓ Telecom: | ✓ Product Support |
| ✓ Insurance: | ✓ Healthcare: | ✓ Education | ✓ Online marketing |
| ✓ Online sales | ✓ Banking | | |

... in fact almost any situation where people need help or information or support.

So how do I find out more about this amazing system?



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